









#### Meet the Dicksons

Jerry and Vicki Dickson, founders of Twin Peaks Medical Billing, have amassed years of experience working in bush Alaska and across the nation.

Jerry, born and raised in Nome, Alaska, is a member of Bering Straits Native Corporation and has worked extensively with various native corporations in finance and information technology.



Vicki brings years of extensive

knowledge and hands on experience to the table in regards to revenue cycle management enhanced by her expertise in hospital information systems. Twin Peaks partners with the tribes of rural Alaska in helping them effectively implement their revenue cycle requirements while mentoring them to best serve their people.

### National Experience with Alaskan Roots

Twin Peaks Medical Billing, LLC is an Alaska Native owned and operated business that has experienced and understands those needs unique to Rural Alaska. Our members have a combined total of over 25 years of medical billing experience including ten in Bush Alaska.



Phone (907) 644-8286 www.twinpeaks-ak.com

# Our History

Our history with Critical Access Hospitals in Bush Alaska, includes re-engineering of automated billing systems and working with billing departments to achieve a reduction of days in A/R by 67% while increasing cash receipts by 200%! While we cannot guarantee results like those above, we can guarantee that our focused efforts will insure that you will get the most from your facilities' resources.

#### Twin Peaks Benefits

- · Full revenue cycle management
- · Minimal management and staff involvement at your office
- Great communications with your liaison
- Monthly reporting

Serving The Healthca

re Industry Across Rural Alaska

- Short uptake time and learning curve by Twin Peaks
- Certified Medical Coders
- Fully bonded and insured for our clients' protection
- Management and consulting services

## **EMS & Medical Billings**

From the Largest Clinics to Single Doctor Offices

Twin Peaks uses state of the art medical software to provide full practice management for our clients. We can file all insurance electronically for each provider and provide full monthly reports, audit trails and other necessary reports. All accounting can be performed and maintained for future reference for our clients.

### Twin Peaks Provides Full Billing Services

- Full ICD-9 and CPT claims coding
- · Electronic insurance claims processing
- Medicare Part D enrollment
- Fully trained staff
- Medicare / Medicaid
- All third party payers
- · Online Insurance eligibility verification
- Monthly reports
- State of the art software
- Flexible fee structures
- Customized services and reports



Helping Rural Alaskan medical facilities design and implement a revenue cycle management process is our specialty. Twin Peaks can apply its talents to billing and collections to insure that all of your facilities' needs are met. We understand the ever-changing health care industry and are experts in reimbursement by Medicare, Medicaid and third party payers.

# Experts at On-Site and Remote Site Revenue Cycle Management

As experts in the healthcare environment unique to Rural Alaska, Twin Peaks is an active partner with Alaska Critical Access Hospitals to help achieve their financial goals and objectives.

- Specialists in claims reimbursement and follow-up.
- · Highly trained employees that routinely attend billing and coding seminars to keep abreast of the latest state and federal regulations
- Proficient in claims processing including BHS, Dental and TeleHealth.

Serving The Healthcare Industry Across Rural Alaska













- Revenue Cycle
- Staffing
- Training
- Consulting
- Audits





Twin Peaks Medical Billing, LLC

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